

NOTIFY EDS OF SCHEDULED UTILITY OUTAGES DURING CUTOVER

ISSUE: ON-GOING EFFORTS RELATING TO CUTOVER OF COMMANDS TO THE NMCI ENVIRONMENT, IT IS IMPERATIVE EDS/ISF SITE DELIVERY MANAGERS/SITE TRANSITION MANAGERS RECEIVE INFORMATION CONCERNING OPERATIONAL ISSUES SUCH AS LEGACY INFRASTRUCTURE (E.G. HREN/TBEN) ELECTRICAL/WATER OUTAGES ETC, SINCE THIS HAS MAJOR IMPACT TO ROLL OUT PROCESS. ISF HAS TO RELY ON THE WORD FILTERING DOWN TO THEIR LEVEL FROM COMMAND POINTS OF CONTACT.

Tech Solutions

Update: The Facilities Team agrees that it is imperative that EDS and PWC/PWD communicate early in the process. It will be up to EDS to make contact with PWC or the local PWD to establish long-term relationships and regular forms of communication. Through that process, EDS should be able to get notifications concerning outages that would affect their facilities. It is not practical to have PWC/PWD send all outage announcements to EDS, and most of them won't apply to their infrastructure anyway. EDS will need to rely on these local contacts when emergency outages are required by EDS to do maintenance, construction or repair on the EDS infrastructure. After cutover, EDS will be required to reimburse the government for EDS requested government-initiated outages or other PW services required.